

# Choosing your baby’s health care provider worksheet

Questions to ask prospective health care providers

1.	Which hospitals do you typically admit sick children to?
2.	Does that include the hospital where my baby will be born?
3.	Do you also use local and regional specialty children’s hospitals? <input type="checkbox"/> yes <input type="checkbox"/> no Which ones?
4.	Are you covered by my health plan? <input type="checkbox"/> yes <input type="checkbox"/> no
5.	What are your views on infant feeding?
6.	Do you offer space for private breastfeeding? <input type="checkbox"/> yes <input type="checkbox"/> no Diaper changing? <input type="checkbox"/> yes <input type="checkbox"/> no
7.	How long is the typical waiting time to make an appointment?
8.	How long is the typical waiting time in your waiting room? In the exam room?
9.	What is your system for answering routine questions? May I ask them over the phone? <input type="checkbox"/> yes <input type="checkbox"/> no May I talk to you or must I leave a message? Will you return my calls or will a nurse?
10.	How can I reach you in an emergency?
11.	How much time do you allow for a routine office visit?
12.	What are your fees for normal office visits? <input type="checkbox"/> yes <input type="checkbox"/> no Immunizations? Procedures?
13.	How will I be billed?
14.	What are your billing policies?
15.	Do you use nurse practitioners in your practice? <input type="checkbox"/> yes <input type="checkbox"/> no Can I meet them? <input type="checkbox"/> yes <input type="checkbox"/> no How are they involved?
16.	Who covers for you on weekends and vacations?
17.	Can I visit and see you and your office in person? Is there a charge for this visit?

<b>When you visit a prospective health care provider, see for yourself how you feel about the:</b>	
✓ _____	Lobby and office: Are they child- and parent-friendly?
✓ _____	Reception staff members: Are they friendly and helpful?